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DIRECTOR

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**DEPARTMENT OF SOCIAL SERVICES**  
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ARNOLD SCHWARZENEGGER  
GOVERNOR

March 1, 2010

TO: ALL IHSS STAKEHOLDERS

SUBJECT: TELECONFERENCE: IHSS PROGRAM INTEGRITY AND FRAUD  
PREVENTION STAKEHOLDER PROCESS

The purpose of this letter is to extend an invitation to your organizations to participate in the California Department of Social Services (CDSS) teleconference to discuss the upcoming Program Integrity and Fraud Prevention stakeholder workgroup process.

The purpose of the Program Integrity and Fraud Prevention stakeholder workgroup is to advise CDSS in the development of uniform statewide protocols and procedures that clarify state/county roles and responsibilities and acceptable activities to be performed for purposes of fraud prevention. The resulting protocols will guide the implementation of anti-fraud activities such as targeted mailings to persons that do not appear to have complied with program requirements and the unannounced home visits to verify receipt of services. These activities are pursuant to 2009/10 state budget trailer bills, Assembly Bills 4 and 19 of the Fourth Extraordinary Legislative Session of 2009 (Chapters 4 and 17, respectively).

The CDSS' Adult Programs Branch will be hosting the teleconference which is scheduled as follows. Due to the number of participants, you are encouraged to call in prior to the scheduled start time.

Wednesday, March 17, 2010  
10:00 a.m. to 12:00 p.m.  
Telephone 1-(800) 700-7414

Should you have any questions, please contact Michele Loftin, Manager, Program Integrity and Training Unit, at (916) 229-3494 or by email at [Michele.Loftin@dss.ca.gov](mailto:Michele.Loftin@dss.ca.gov).

Sincerely,

*Randy Smith for Eva Lopez*

EVA L. LOPEZ  
Deputy Director  
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