

**IN-HOME SUPPORTIVE SERVICES PROGRAM
NOTICE TO PROVIDER UPHOLDING FIRST OR SECOND VIOLATION FOR
EXCEEDING WORKWEEK AND/OR TRAVEL TIME LIMITS**

(ADDRESSEE)

COUNTY OF: _____

Notice Date: _____

Recipient Name: _____

Recipient Case Number: _____

IHSS Office Address: _____

IHSS Office Telephone Number: _____

To: In-Home Supportive Services (IHSS) Provider

This notice is to inform you that we have reviewed the Right to Dispute Violation form you filed after receiving a violation for the month of _____. As of the date of this notice, the violation is upheld. The reason for this decision is based on our review of the information and/or documentation you provided on the dispute form. We have determined there was not enough information and/or documentation to show you met the criteria required for you to work more hours than your workweek agreement allows for. **You will continue to have a violation for the following reason(s):**

- Worked more than 40 hours in a workweek for a recipient without the recipient getting approval from the county when that recipient's maximum weekly hours are 40 hours or less.
- Worked more than a recipient's maximum weekly hours without the recipient getting approval from the county which caused him/her to work more overtime hours in the month than he/she normally would.
- You are a provider for multiple recipients and you worked more than 66 hours in a workweek.
- Claimed more than seven (7) hours of travel time in a workweek.

If this is your second violation, you can review the informational materials regarding the workweek and travel time limits within 14 calendar days from the date of this notice. If you review the informational materials and return the certification form to the county at the address listed above within 14 calendar days from the date of this notice, your second violation will be removed and you will only have one violation. Please remember that this is the only opportunity to remove your second violation and it will not be offered again in the future, even if you receive another second violation.

If you have any questions about this notice, you may contact your county IHSS office at the phone number listed above.