



735 P Street, #C4
Eureka, CA 95501
(707) 441-1974
www.cicaihss.org

February 27, 2017

Pete Cervinka, Chief Deputy Director
California Department of Social Services
944 P Street, MS-8-17-11
Sacramento, CA 95814-6413

Debbi Thompson, Deputy Director
Adult Programs Division
California Department of Social Services
944 P Street, MS-8-17-12
Sacramento, CA 95814-6413

TOPIC: Consumer Involvement in Disability Awareness Training (Pilot), February 21,
2017 – Appreciation

The California IHSS Consumer Alliance (CICA) wants to share its appreciation for efforts by your staff working with the IHSS Training Academy - San Diego State University to include Consumers (recipients & providers) in creating the training module "Disability Awareness Training."

This was a well-organized day of training meeting its learning objectives:

1. Increase sensitivity, and proficiency in working with individuals who are disabled;
2. Deeper understanding through hearing directly from individuals impacted, and consideration of local resources.

The training brought out much more than the above objectives, it reinforced the jobs Social and Eligibility Workers do every day! It provided an opportunity to share experiences individual workers have working with the IHSS community, as well as learning the experiences the IHSS community has with the workers. Very positive outcome of the training!

CDSS and San Diego University Staff involved in developing and putting this training day did a very good job! It is greatly appreciated!

Thank you,

CHARLES BEAN
Executive Director